

Meeting Notes June 16, 2016 Conference Room D

Member Present: Lisa Brown, Mary O'Brien, Missy Paulson

Member Absent: Nancy Eibes, Bruce Cochoran, Lisa Roxbury, Pat Oman, Michele

McPherson, Joe Walsh, Karly Fetters

Guests: None

Lisa Brown called the meeting to order at 9:00 am.

- Approve April Meeting Notes
 The April Meeting Notes were approved by consensus.
- 2. Additions to Agenda

 There were no additions to the agenda.
- 3. Work-Out Newsletter piece and Toolbox Item Approved by the group for July Newsletter.
- Review Progress on Assignments from April Meeting <u>Status Update for SSTS Event</u>
 Will review at July meeting as Michele was not in attendance.

Work-Out Toolbox

The information regarding Work-Out was completed and will be added to the toolbox.

Committee Update to Board

Pat has the previous meeting notes already included in the next Board packet for their review.

Customer Service Surveys

Lisa found that Chisago County has a "Report a Concern" option, Kanabec has a "Comments" tab but it does not lead you to a comments section (may just be an issue with the website), and Isanit and Pine do not have surveys available online.

- 5. August Newsletter Topic 5S's: Mary O'Brien volunteered to complete the article.
- 6. The recognition plan will be discussed at the July meeting due low attendance.



Assignments:

- Lisa Brown Meeting Notes
- Michelle Status update for SSTS Event
- Mary O'Brien 5S Article
- Lisa Brown Gather information regarding cost and availability for Lean 101/Continuous Improvement training to be held at Mille Lacs

The meeting adjourned at 9:20am