



525 2nd Street SE
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Phone: 320-983-8208
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Community and Veterans Services
Beth Crook, Director

**Notice of Access Service Availability to Eligible Minnesota Health Care
Program Recipients**

You may be able to get paid for expenses to help you get medical care, to attend an appeal hearing, or get reimbursement when you have retroactive eligibility.

Please read this information sheet carefully.

If you live in the 13 county metro area (Anoka, Benton, Chisago, Dakota, Hennepin, Isanti, Mille Lacs, Pine, Ramsey, Sherburne, Stearns, Washington, Wright), contact the Minnesota Non-Emergency Transportation (MTM) program at 1-866-467-1724.

The Mille Lacs County Health Care Access Plan will pay for the most cost effective form of transportation to get you to the closest provider capable of providing the level of care needed. If you have your own vehicle and can drive, you must use it whenever possible.

- If you drive your car or have a friend, someone in your household or a relative (someone with a vested interest) drives you, mileage will be paid at a rate of 20 cents a mile per loaded mile (participant in the vehicle during claimed miles).
- For a volunteer driver or Foster Care Provider to receive IRS rate reimbursement they must be recognized by the local Agency.
- If your doctor says that you must have medical care which you cannot get in Mille Lacs County, you may get paid for gas, meals, lodging, and parking to help you get this care at the closest provider capable of providing the level of care needed.
- Bus, cab, other commercial carrier fares will be reimbursed at the rate charged. You **Need** prior authorization from your worker.
- Someone who must go with you to get necessary medical care (per Physician or treatment plan documentation) may also be paid meals and lodging costs at the same rate.
- You may also be eligible for reimbursement of transportation and related expenses during the months you were found to be eligible before the date you applied.
- If you appeal a decision on your Health Care case, you are eligible for transportation, related expenses and, if necessary, child care costs while you are attending the appeal hearing.

TO GET PAID

You must contact the Minnesota Non-Emergency Transportation (MTM) program at 1-866-467-1724 for PRIOR AUTHORIZATION. Contact the above number to get a voucher, before you go for your medical appointment. If prior approval is not obtained, reimbursement may be denied.



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More information on BACK

YOU MUST PROVIDE itemized receipts for meals, lodging, and parking, except for parking meters, with the signed voucher. Provide mileage and state whether your car or someone else's was used.

- A. Meals are paid up to the following amounts:
 - a. Breakfast-\$5.50
 - b. Lunch-\$6.50
 - c. Dinner-\$8.00
- B. Lodging will be paid at actual cost, if less than \$50.00 per night. Costs must have prior authorization.
- C. Parking fees, bus, cab and other commercial carrier fares will be paid at actual costs.

MEAL REIMBURSEMENT is allowable for the participant receiving the medical services. One adult may be approved meal reimbursement when it is medically necessary for the adult to attend the appointment with the participant. Reimbursement is allowable when travel exceeds 60 miles one-way.

IF YOU CHOOSE to get medical care from a provider that is not the closest provider capable of providing the care you need, you may have to pay for your own costs. This includes emergencies when you can get the services needed at a closer location.

IF YOU HAVE AN EMERGENCY, contact the Minnesota Non-Emergency Transportation (MTM) program at 1-866-467-1724 as soon as possible after the emergency to make arrangements for reimbursement of expenses.

IMPORTANT REMINDER--If you want to be paid, you must get approval before you get medical transportation services. Prior authorizations are not required for emergencies, retroactive eligibility, and appeal hearing.